



Warranty and Maintenance Conditions

For 4-Stroke Marine Engines

General Representation



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1. General Warranty Provisions

1.1) The manufacturer, YAMAHA MOTOR CO LTD in Japan, guarantees the first purchaser of a brand-new outboard motor the free replacement of all parts of its own manufacture that are proven to have defects due to material or production faults under normal operation.

1.2) ProMot AG, 5745 Safenwil, as the general representative for Switzerland and the Principality of Liechtenstein, grants the owner a warranty (according to section 1) for 3 years from the date of sale or delivery on all YAMAHA outboard motors imported by it, provided they are used under normal, non-commercial operations and maintained as prescribed. Subsequently, an additional service-based warranty of up to 5 years or 1000 hours (whichever comes first) is granted, subject to adherence to maintenance intervals and registration of maintenance services from the date of sale or delivery by an authorized Swiss Warranty Partner. The service-based warranty is limited to the engine and drive (excluding controls, instruments, cables, propellers, wear parts, etc.).

For use of the outboard motor for official or commercial purposes, such as police, sea rescue, rental, ferry service, commercial fishing, water construction services, etc., the warranty period is limited to a maximum of 3 years / 1000 hours (whichever comes first), subject to adherence to maintenance intervals, even under challenging conditions.

1.3) Warranty claims can only be recognized if the first maintenance is performed after a maximum of 20 operating hours, but no later than 3 months from the delivery date, by an authorized YAMAHA service center. To assert warranty claims during the 2nd to 8th year of operation, professionally executed periodic maintenance and annual services are mandatory. The so-called 20-hour service is generally not free of charge.

1.4) The warranty does not cover repairs due to natural wear and tear, improper or negligent handling, accidents, non-compliance with operating instructions, racing use, force majeure, storm damage, or changes to the manufacturer's specifications. Engines not repaired or maintained with original YAMAHA parts or not equipped with YAMAHA-approved accessories are also excluded from any warranty. The manufacturer also reserves the right to reject damages where non-prescribed or non-original YAMAHA lubricants were used (the use of original lubricants is mandatory from initial filling to obtain the 8-year warranty coverage). Warranty claims do not apply to wear parts such as spark plugs, oil and fuel filters, gaskets, rubber parts, seals, cotter pins, anodes, starter ropes, bolts, nuts, and propellers. The renewal of these parts, as well as the repair of paint, oxidation, and corrosion damage, are part of regular maintenance. Maintenance tasks such as checking various functional systems, cleaning and adjusting carburetor and injection systems, including exhaust maintenance, and removing carbon deposits are not warranty work.

1.5) Warranty claims by the engine owner must be reported to the responsible YAMAHA partner immediately, but no later than 10 days after the damage occurs. Warranty claims are only recognized if warranty work is carried out by a workshop authorized by the general representative or by an official YAMAHA partner. If warranty work is expected to exceed CHF 500.-, the YAMAHA partner is obliged to report the damage explicitly to the general representative before starting the warranty repair. The executing repair center is responsible for this reporting obligation. For warranty cases not reported in advance, the warranty service is explicitly limited to a maximum of CHF 500.-, or the service may be partially or completely rejected depending on the fault or circumstances. All warranty parts must be

submitted to the general representative within 30 days of the damage, together with the corresponding warranty and service proof of the customer and a fully completed and documented warranty application for inspection. Parts that are replaced, sent in, and proven defective automatically become the property of the general representative. After the reporting deadline expires, all claims for warranty replacement lapse.

1.6) Claims for compensation for personal or property damage as well as operational downtime caused directly or indirectly by a defect in the engine cannot be asserted against the manufacturer or its partners. There is no entitlement to warranty replacement in the form of a new engine.

1.7) All travel, transport, and ancillary costs, such as launching and hauling out, engine installation and removal, crane fees, etc., incurred through warranty repairs are borne by the owner. Any delivery of a defective engine to an official YAMAHA partner is at the owner's expense and risk.

Warranty work must generally be paid for at the executing workshop, which will be reimbursed for the warranty amount after settlement with the importer or manufacturer. The reimbursements are based on the manufacturer's warranty standards. Warranty repairs, regardless of their type and scope, do not extend the warranty period. No one is authorized to grant any warranty other than the one stated above. The manufacturer, YAMAHA MOTOR CO LTD in Japan, reserves the right to make a final decision in evaluating the warranty application.

2. Product Cleaning

The best way to maintain the condition of your new YAMAHA product is through regular cleaning. Specifically, lime, salt, or sediment deposits in the engine's cooling water system, algae, shellfish, oil, and other foreign materials can damage the interior and surfaces, affecting smooth operation and controls. For more information on cleaning and caring for your product, refer to the user manual. Your YAMAHA partner can advise you on the correct cleaning of your product and lubrication of controls. Do not use high-pressure cleaners or strong detergents.

3. Galvanic and Electrochemical Corrosion

Corrosion is one of the most dangerous threats to the longevity of an outboard motor, even in freshwater, particularly in engines with stainless steel propellers or where stray current occurs on boat hulls. The two basic types of corrosion are galvanic corrosion, resulting from an electrochemical reaction between different metals, and stray current corrosion, which occurs when electrified metal is immersed in grounded water such as a lake, river, or sea. Fortunately, both types of corrosion can be prevented or slowed down.

To prevent harmful corrosion on your new outboard motor, you should have your YAMAHA partner regularly perform potential measurements at your boat's mooring. Corrosion, especially in saltwater but also in freshwater, is unavoidable. Your YAMAHA partner can advise you on using suitable sacrificial anodes.

4. Maintenance Intervals

The maintenance cycle assumes 100 hours of use per year. The frequency of maintenance should be adjusted accordingly if the engine is used under challenging conditions, such as extended towing, long high-speed runs, or emergency operations. Refer to the relevant chapter in your outboard motor's user manual.

Delivery inspection (check before delivery to the owner) *

Service after 3 months or 20 hours of operation (whichever comes first) *

Service after 1 year or 100 hours of operation (whichever comes first) *

Service after 2 years or 200 hours of operation (whichever comes first) *

Service after 3 years or 300 hours of operation (whichever comes first) *

Service after 4 years or 400 hours of operation (whichever comes first) *

Service after 5 years or 500 hours of operation (whichever comes first) *

Service after 6 years or 600 hours of operation (whichever comes first) *

Service after 7 years or 700 hours of operation (whichever comes first) *

Service after 8 years or 800 hours of operation (whichever comes first) *

Service after 9 years or 900 hours of operation (whichever comes first) *

Service after 10 years or 1000 hours of operation (whichever comes first) *

* By adhering to these service intervals, the guaranteed warranty is extended by one additional year up to a maximum of 8 years or 1000 hours (whichever comes first).

Preservation service (before prolonged periods of inactivity, such as winter storage) as needed. Consult the YAMAHA maintenance plan or your outboard motor's user manual.

5. Maintenance Proof

Your YAMAHA partner will electronically transmit the data of the performed maintenance to the importer for verification (data transmissions are carried out in accordance with applicable data protection regulations). After the review is completed, you will receive a confirmation email with a certificate sent to your registered email address, confirming that your freshly serviced YAMAHA outboard motor benefits from an additional year of the 8 Years Swiss Warranty! Additionally, we recommend having your YAMAHA partner confirm the performed maintenance on the official service/exhaust maintenance document. Asserting warranty claims requires adherence to the periodic maintenance specified above.

The periodic exhaust inspections (every 3 years) must also be entered in the official exhaust maintenance document.

6. Original Lubricants for YAMAHA 4-Stroke Outboard Motors

The official YAMAHA partner will deliver the new 4-stroke outboard motor ready for operation, ensuring that the correct amount and the prescribed YAMAHA 4-stroke oil (API SJ/CF) is filled. An initial oil and filter change must be performed after the break-in period of 20 operating hours or 3 months (whichever comes first). The oil filter and oil must be changed again after a maximum of 100 operating hours or once a year (whichever comes first). The oil level must be checked regularly by the driver, and remember

to perform the preservation service during longer periods of inactivity (e.g., for winter storage). Always request the prescribed original YAMAHA 4-stroke oil SAE 10W-40 with API specifications SJ/CF. This oil can be used year-round, in summer and winter. It is available at any official YAMAHA partner. Do not use 4-stroke oil with a different viscosity or API specification.

7. Fuel

Regarding fuel quality (octane rating R.O.N.), note the following:

All 4-stroke YAMAHA outboard motors must be operated with gasoline of at least 95 octane or higher

8. Break-In Period

To ensure your new YAMAHA outboard motor functions properly for years to come and has a long lifespan, it needs not only the right oil but also a gentle break-in period! Detailed information on correct break-in procedures can be found in the user manual.

9. Periodic Exhaust Maintenance (see Exhaust Maintenance Document)

The basis for periodic exhaust maintenance is the Ordinance on the Requirements for Ship Engines on Swiss Waters (AB-VASm) of August 28, 2017, effective January 1, 2018.

The exhaust inspection - defined as "periodic maintenance of all exhaust-related systems on the engine"- must be performed according to the manufacturer's specifications and only by persons and businesses authorized by the cantonal navigation offices. These maintenance intervals are generally 3 years (deadlines are specified in the exhaust maintenance document). An exhaust maintenance document must be filled out during the exhaust inspection, which must always be carried on the vessel. If the exhaust maintenance document is fully filled out or lost, the engine owner is responsible for obtaining a new document.